

PERSON SPECIFICATION CARER SUPPORT WORKER

REQUIREMENTS	ESSENTIAL	DESIRABLE
EDUCATION & TRAINING	<ul style="list-style-type: none"> • Good basic education • Able to follow instructions • Able to attend staff meetings + ongoing training 	<ul style="list-style-type: none"> • Safer Handling Training • NVQ in care • First Aid Certificate
PREVIOUS EXPERIENCE	<ul style="list-style-type: none"> • Working as a team member 	<ul style="list-style-type: none"> • Experience in Community Care work
SKILLS & KNOWLEDGE	<ul style="list-style-type: none"> • Good communication skills • Good Listening Skills • Awareness of needs of carers and people with disabilities 	<ul style="list-style-type: none"> • Disability awareness • Customer care
SPECIAL APTITUDES	<ul style="list-style-type: none"> • Common sense • Ability to work on own initiative and under supervision • Team worker 	<ul style="list-style-type: none"> • Commitment to organisation
ATTITUDE & TEMPERAMENT	<ul style="list-style-type: none"> • Unflappable, mature manner • Caring and patient • Calm • Work well under pressure • Friendly and confident • Reliable and punctual • Professional attitude to job • Flexible approach to duties and hours • Ability to maintain good relationships • Sense of humour • Ability to use Initiative 	
OTHER REQUIREMENTS	<ul style="list-style-type: none"> • Car • Current Clean Driving Licence • Telephone • Prepared to cover for colleagues • Wear uniform • Flexible • Reliable 	<ul style="list-style-type: none"> • Mobile phone